



COMPLETE ELDER

SOLUTIONS

SIMPLE ANSWERS GUIDED BY COMPASSION

Offering seniors and their loved ones the expertise and peace of mind with Care Coaching of critical health care decisions.





WHO WE ARE

COMPLETE ELDER SOLUTIONS (CES)

has been providing guidance on obtaining elder health care services as well as expert care management to families for over 15 years. Whether help is needed with local caregiving, or a family member lives miles away and can't be there for a loved one, thousands have turned to Complete Elder Solutions for effective and compassionate answers to a range of needs, all in one place. The **Assurance** membership program extends CES expertise to offer ready access to Care Coaches on an annual basis.

WHAT WE DO

Care Coaches partner with individuals, families, and health providers to ensure delivery of the very best health care.

The Assurance program gives members telephone and online access to Care Coaches who provide guidance in identifying and understanding needs and care options, as well as care planning and care coordination. Navigating a complex health care system can be overwhelming; Care Coaches understand how to work within the system and effectively communicate with health professionals and negotiate with facilities. This personalized support leads to

better health care decisions, improved health outcomes and sustainable cost savings. Our years of experience save clients precious time and resources and promote an overall sense of security and peace of mind



Compassionate guidance and support are just a phone call away.



WE CAN HELP

An Assurance membership provides the comfort of a dedicated team of Care Coaches who advocate for and support individuals and families with expert advice, resources and tools to help plan for current and future needs. Benefits include:

- Unlimited annual telephone access to Care Coaches
- Comprehensive virtual assessment by a Care Coach
- Development of care plan
- Access to Assurance member digital portal with helpful features such as:
 - shareable calendar to keep all appointments in one place
 - secure document storage for medical records, insurance information, and releases
 - medication list that is updated and reconciled
 - communications function to keep the entire family informed
- Recommendations for providers, facilities, community resources, and more
- Cost-effective annual fee
- Discount on additional CES services

Additional services

In addition to the Assurance membership, Complete Elder Solutions offers a range of services, on a fee-for-service basis, through CES staff or affiliated partners. These services provide assistance in areas that often need to be addressed in caregiving situations, encompassing not only health care and personal care but also legal matters, long-term care Medicaid eligibility and real estate. Our additional services include:

- Assistance with qualifying for Medicaid in a nursing home
- Assistance with qualifying for Medicaid in an Assisted Living Facility
- Asset Protection Planning
- Real Estate Sales and Management

CONTACT US to learn more.

COMPLETE ELDER SOLUTIONS

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